

# AI Platform- Shared Responsibility Model

The Shared Responsibility Model defines the security and operational obligations between GreenNode and the customer. Regardless of the type of deployment, both sides have clear responsibilities to ensure performance, security, and compliance.

Customer Responsibility	Data & Content
	Account & Access Management
	Data Security Configuration
	Model Configuration
	Legal & Content Compliance
Shared Responsibility	Model as a Service
	Service Usage History
	Team Space
	Billing & Usage
	Model Tuning
	Network Volumes
	Model Serving & API Endpoints
	Container Security
Cloud Provider Responsibility	API & Management System Protection
	Model Serving Performance
	Monitoring & Incident Response
	System Security
	GPU & Resource Management
	Infrastructure Security
	Physical Infrastructure

## Customer Responsibility

Customers are responsible for everything they directly control in the GPU Cloud environment. This includes managing their data, securing API keys, configuring workloads, tuning models with valid datasets, and ensuring compliance with applicable laws and policies. Customers also handle user access control within Team Space and monitor their own usage and costs.

## Shared Responsibility

Some areas require joint effort between the customer and the provider. For example, in container workloads, customers configure the applications while the provider maintains the Kubernetes cluster. In model serving, customers safeguard API keys, while the provider ensures secure and scalable endpoints. Both parties collaborate to protect stored data, manage access rights, tune models efficiently, maintain billing accuracy, and ensure service logs are reliable and accessible.

## Provider Responsibility

The provider manages the underlying infrastructure and core services. This includes maintaining physical servers, ensuring network and system security, scheduling and isolating resources, monitoring system health, and responding to incidents. The provider also handles load balancing for model serving, and protecting APIs with authentication, rate limiting, and logging.

# A Partnership for Reliable and Secure GPU Cloud

By clearly defining responsibilities, both GreenNode and our customers can focus on what they do best — building, innovating, and delivering results — while maintaining a secure and efficient environment.